



Whom Do I Contact?

<p>Student Complaint Resolution</p>	<ul style="list-style-type: none"> UMBC strives to provide students a positive academic experience by creating a collegial environment in which questions/concerns may be resolved internally in a fair and timely manner. http://enrollment.umbc.edu/student-complaint-resolution/
<p>Academic Standards and Policy Administration Sherman Hall A-Wing Room 114 410-455-3874</p>	<ul style="list-style-type: none"> Course Repeat Petitions Late-Add Petitions (Adding a course after the published deadline) Grading Method Petitions (Changing grading method after the published deadline) Petitions to waive graduation requirements and/or change the General Education Program specified upon admission Non-applicable Semester Petitions Admission to UMBC with prior misconduct (Interviews) Undergraduate Academic Policy Questions (e.g., Arbitrary & Capricious Grading) Questions regarding grade change forms that require the Dean's signature (Post degree, in absence of original course instructor, more than one year after grade posting deadline)
<p>Office of Enrollment Management Library Pondsides 410-455-2893</p>	<ul style="list-style-type: none"> Exception to Enrollment Petitions Late drop without a "W" notation Late withdrawal with a "W" notation Cancellation of entire term without a "W" notation Withdrawal from the entire term with a "W" notation
<p>Office for Academic & Pre-Professional Advising Sherman Hall B-Wing 2nd Floor 410-455-2729</p>	<ul style="list-style-type: none"> General academic advising for undecided students Academic advising for pre-nursing students, pre-pharmacy, pre-PT, pre-dental hygiene, and other "allied health" fields Excess credit requests Academic warning, probation, suspension, and dismissal policy Reinstatement application support (form available from Office of Admissions) Requests to convert to General Education Program (GEP) from General Foundation Requirements (GFR) Evaluation of eligibility for returning students to use pre-GEP general education rules
<p>Registrar's Office Sherman Hall B-Wing 2nd Floor 410-455-2500</p>	<ul style="list-style-type: none"> Academic Clemency Verification of transferability (VOT) form Class time conflict form Declaration/Change of major form Enrollment and/or graduation verification letter requests Evaluation of transfer credit/course description reviews Appeals for in-state residency status Forms relating to military veteran certification
<p>Student Business Services Administration Building 3rd Floor 410-455-2288</p>	<ul style="list-style-type: none"> Financial holds that are preventing registration Student billing inquiries Student refund inquiries
<p>Financial Aid & Scholarships Library Pondsides 410-455-2387</p>	<ul style="list-style-type: none"> Grant and/or loan options Financial aid impact for dropping classes or withdrawing completely (aid may be recalculated) Assistance with financial aid options Satisfactory Academic Progress reviews and appeals